

HOLIDAY READINESS HEALTH CHECK



Shopping and working online is now the default for many consumers and employees. Critical systems must be ready for peak times in your business and workforce to avoid unwanted outages.

CDW's **Holiday Readiness Health Check** is a strategic assessment and tuning of your environment to ensure your business is ready for peak times. During this engagement, our experts work with your technology and business teams, and any critical partners, to assess requirements and agree on an end-to-end support platform and methodology.

Prepare Your Website for Peak Shopping Season

October through the December holidays are critical for retailers, and customers have zero tolerance for technical and operational issues that prevent them from purchasing or that impact system availability.

To prepare for peak holiday transaction volume, CDW's Holiday Readiness Health Check provides:



A 1 to 2 day workshop incorporating both business and IT focused leaders



High-volume performance and failover tests to proactively identify bottlenecks and improvements



A "white glove" monitoring service

White Glove Service When You Need It Most

Our level service provides automated and continual human monitoring of environments throughout peak times, which includes:

- Continual live monitoring of your commerce environment and periodic updates on the health of the system
- A 4-day conference call that enables our team to be ready for immediate responses to production incidents
- A framework and blueprint for success, distinguishing CDW from our competitors

Discussions around end-to-end support during the holidays should start as early as possible. Together with CDW, you can guarantee a readiness plan is in place during peak times, ensuring a successful operation of your ecommerce environment.

Why Digital Velocity?

Digital Velocity is the most technical solutions integrator in the industry. With hundreds of expert engineers and a full-stack software development practice, Digital Velocity is your technical services partner when results and velocity matter.

To learn more, contact your account manager or call at: 800-800-4239

